



ZOLL AED Plus Device Corrective Action

Corrective Action Support for the ZOLL AED Plus

On March 31, 2009, ZOLL® recommended that all AED Plus® users whose units have serial numbers with the last six digits below 200000 upgrade their software to version 5.32. This new software will detect and prevent potential battery problems that could develop with 123A Lithium batteries in the future. This website provides everything ZOLL AED Plus users need to take corrective action.

Find out more:

[Customer Notification Letter](#)
[Frequently Asked Questions](#)

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Software Upgrade

Please follow the steps below to upgrade your AED Plus with new software that can detect if and when the batteries need replacement.

1.



Look at the unique serial number printed on the bottom of your AED Plus. If the last six digits are *UNDER* 200000, then your AED Plus *IS* subject to the Corrective Action.

2.

[Download the AED Plus Software Upgrade](#) (Windows XP and 2000 only) and update your device.

[ZAS web download instructions](#)

[AED Plus Software Upgrade instructions](#)

[Order a CD version of the software.](#)

Need an I/R port with USB connector to install the software? [Order here.](#)

3.



[Confirm your software upgrade](#) with ZOLL.

[Click here to order an IrDA port, a ZAS software CD, or batteries.](#)

Customer Support

[Please have a ZOLL representative contact me.](#)

Or for more information, contact:

US: ZOLL Technical Support at 1 (800) 348-9011 or +1 (978) 421-9460 or Tservice_AED@zoll.com

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